

**ETHICS, INTEGRITY AND APTITUDE**

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none"><li>• There are 20 questions.</li><li>• All questions are compulsory</li><li>• The number of marks carried by a question/part is indicated against it.</li><li>• Content of the answer is more important than its length.</li><li>• Answers must be written in the space provided.</li></ul> <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
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1. Invigilator Signature \_\_\_\_\_

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Date 17/08/2018Signature [Signature]

## SECTION - A

Q1. What is attitude? What function does it play in our life? Illustrate.

(150 Words) (10 Marks)

Attitude is a tendency or predisposition to respond in negative or positive manner towards any object, person or value trait.

Attitude is driven by values and beliefs and could change with time and context.

Beliefs  $\rightarrow$  values  $\rightarrow$  Attitude  $\rightarrow$  Behaviour

Attitude is the foundation of the behaviour of a human/individual.

Functions of attitude } what is this?

(1) Knowledge-function - Attitude gives knowledge about the particular object.  
eg. Positive attitude towards Capitalism reflects Capitalism is better than Socialism.

(2) Value expressive  $\rightarrow$  Attitude helps in expression of values of an individual. eg. value of being honest.

Remarks

is manifested in positive attitude towards an honest individual

(3) Ego-defensive → Attitude helps to defend the ego of an individual and resolve the presence of dissonance.  
 For eg. If not being able to clear any exam, ~~and~~ then she would develop negative attitude towards exam.

(4) Predictability → Helps in predicting the future behaviour.

For eg - a person living in USA having positive attitude towards market economy, would prefer open economy.

Thus, attitude plays an important role in behaviour of a individual.

Discuss its role in civil services.

3/2

Q2. Establish the connection between Ethics & Emotional Intelligence.

(150 Words) (10 Marks)

Ethics and Emotional Intelligence forms two important parts of a desirable human behaviour.

Ethics is the code of conduct ~~having~~ to judge what is right or wrong. Whereas, Emotional Intelligence is the ability of an individual to manage own and other's emotions in a desirable manner.

Ethics decides the moral conduct of an individual which ~~are~~ needs that she remains intact to her moral convictions in any situation. In harsh situations, human emotions' impact on ethical behaviours, can be managed by emotional intelligence.

Emotional intelligence has 5 components.

- 1) Self-awareness - Awareness about oneself. helps in judging about own moral conscience.

Remarks



- Self awareness, helps to behave ethically ~~and~~ by being aware of own values and virtues

(2) Self-motivation It is important to behave ethically in harsh situation where, there is need for persistent effort  
eg - In managing situation due to natural disasters

(3) Self-regulation - Regulation of one's emotions in face of protest, undesirable behaviour of citizens, eg - in case of protest against administration.

(4) Empathy To understand others' situation it is important learn their emotions  
Thus, it ~~help~~ is a foundational value of ethical behaviour, as it leads to ~~and~~ meeting demands of the people

(5) Social skills. To reduce communication gap and increase trust. Thus, helps in making people align the ethical behaviour and accept the opinion of individual/civil servant

(3)

Instead of making it so bulky, focus on connection between the two through some example.

Q3. Describe the process of crowd funding and reasons why it may be successful? What are the positive effects of crowd funding? (150 Words) (10 Marks)

Crowdfunding is the process of collection of funds from various sources, and use them for the desired purposes.

For instance, Armstrong Lane, a child servant in North East, build a road through funds collected through crowd funding.

Reasons of success

- (1) It provides alternate the government sources in development process
- (2) It increases the accountability on multiple stakeholders - Thus, pressure of not to misuse the funds.
- (3) Makes the fund-providers as part of development process ~~and~~

Positive effects of crowd-funding

- (1) It ensures development in case of resource crunch.

Remarks

(2) It increases social capital between different stakeholders.

(3) It ensures positive attitude towards development of society.

(4) With peer pressure, high chances of conformity and compliance.

Thus crowd funding is emerging as important source of finance to be used in developmental process.

→ List out more number of positive effects.  
- People come out to contribute voluntarily.

3

- Q4. What are the signs of low Emotional Intelligence? Where would you place yourself with respect to these signs? What would you do to improve your emotional intelligence level?  
(150 Words) (10 Marks)

Emotional intelligence (EI) in simple words means, to use emotions in reasoning and use reasons in emotions i.e. to manage and regulate one's emotions.

Low emotional intelligence can be reflected in:-

- (1) Traits like Anger - Anger in face of criticism, protest or abuse shows low EI
- (2) fear - when there is need to stick to one's own conviction and face hardships
- (3) Hasty decisions without evaluating the emotional sense of actions
- (4) Actions according to letter of law rather than spirit of law. Avoid it

In my case, I would place myself somewhere in mid, where

Remarks



Context determines the level of EI  
 There can be a case where, I often <sup>have</sup> control over anger, fear but sometimes there is outburst which is regretted later

To increase EI, steps I would like to take:

- (1) Meditation and yoga → Self awareness and self regulation
- (2) Help from friends to make me aware of the situation would improve social skills
- (3) ~~Being~~ Emphasizing on views of great leaders like Buddha who says 'Anger is like a hot coal ~~in~~ in hand to throw on others, which ~~of~~ hurt ourselves more than the other'
- (4) ~~Learning~~ learning from others' experience eg- situations handled by civil servants like Alex Paul Menon in Maoist areas.

Not use this space

4

Q5. What is the possible cause of domestic violence?

(150 Words) (10 Marks)

Domestic violence is an act of physical, sexual, economical or emotional abuse of the members of family. They can be women, children, ~~and~~ elderly

Take care of such overlapping

Possible Cause of domestic violence

(1) Poor Emotional Quotient - To control anger in adverse situation

(2) Patriarchal attitude - Notion of male gender superiority

(3) Socialization - Values inculcated due to socialization like intolerance, violence etc

(4) Observational learning :- Children of parents doing domestic violence are more addicted to domestic violence in their lives

(5) Role of media - In developing positive attitude toward violent activities by <sup>violence</sup> shown in WWE, in TV serials

Remarks

(6) Frustration/Depression due to changing lifestyles where differences between aspirations and resources are high. Family act as vent to take out frustration out of one's mind.

What about cultural causes?

Thus, domestic violence is more of attitudinal issues rather than legal issue. Thus, focus should be developing negative attitude towards domestic violence eg through awareness, rewards, punishments and role-modelling (showing success of families not having domestic violence)

3/2

Q6. Give brief description of the concept of 'cyber bullying'. What are the adverse consequences of cyber bullying on its victims? (150 Words) (10 Marks)

Cyber bullying is an act of a harassment of a person on cyber ~~platform~~ platforms. For eg - last year, an adult movie star committed suicide for being bullied for her views on gender equality.

#### Adverse consequences

- (1) Leads to depression and disturbs the emotional fabric of an individual
- (2) Develop emotions of 'hate' within oneself towards society
- (3) In some cases, emotional torture can lead to suicides
- (4) Disturbs the social fabric of the society.

The incidents of cyber bullying are on the rise ~~for~~ because of:-

Remarks



- Reduced emotional intelligence, where people are not able to understand other's emotions
- Increasing social media platforms, where bullying is taken as fun rather than an ethical issue.
- Increasing individualism is leading to erosion of ethical dispositions

Thus, there needs to inculcate emotional intelligence in the society, to understand the harsh consequences of the cyber bullying

3

It should have been placed before adverse consequences.

Q7. Why does self-control sometimes fail to act as an internal system of restraint?

(150 Words) (10 Marks)

Self-control is basically a regulation mechanism on person's behaviour, emotions and actions.

How is it pertinent here? Philosophers like Thomas Hobbes consider human being as nasty, subbish and selfish — who would always work for ~~it~~ herself. Though, he highlights the role of state in this scenario, but internal locus of control is more persistent and more impactful.

However, sometimes, self-control fails and leads to outburst of anger, exposes the vices of fear leading to a pathological state. This happens because:-

(1) Individual is unable to understand her emotions.

Remarks

- (2) Regulation and management of emotions become difficult.
- (3) Emotions overpower the cognitive ability of an individual.
- (4) Individual is unable to respond to the situation in her desired manner.

To ensure that self-control remain as a restraint, the components of Emotional Intelligence must be strengthened through appropriate means. It also needs strong moral and intellectual courage to enhance the self control well mechanism.

3

Remarks

Q8. What is social intelligence? Why does it matter? (150 Words) (10 Marks)

Social intelligence is the quality of improving social skills, creating an environment of mutual trust among members of society and the enhancing social capital.

Why does it matter?

- (1) It increases the trust of the people on each other.
- (2) It leads to communal harmony.
- (3) It increases tolerance in the society and different cultures, opinions become acceptable.
- (4) It strengthens the social fabric of society and prevents any impact from outside.

In administration, social intelligence is helpful because:-

Remarks



- (1) It bridges the gap between government and citizens
- (2) Increased trust on government's policies and ease their implementation
- (3) Make administration, inclusive, participatory and more responsive.

Thus, social intelligence plays an important role in improving social relations in the society.

Also discuss its role in solving problem.

3½

Remarks

- Q9. What is the role of perception in making our views regarding complexities, conspiracies and obstacles around us while pursuing our objectives? How does attitude help us to conquer such difficulties in performing our duties? (150 Words) (10 Marks)

Perception is basically our view towards a particular object, incident and person based on our values, past experiences and so on.

Role of perception in making views:-

- (1) Perception leads to stereotyping and making prejudices eg - Women is a "weaker sex"
- (2) Distort the objective view of reality eg - Considering all religions on same pedestal is impacted by perception.
- (3) Forms our attitude on incomplete information.

Attitude plays an important role in the form of 'knowledge function'

(It provides) the knowledge about a particular situation or object. ¶

Remarks

Do you not find positive aspect of it?

For instance, positive attitude towards humanity, restricts the perceptions about news against particular religions

- Attitude decides our behaviour and can be changed with time. Thus, the with changing times, Cognitive, affective and behavioural component can be changed,

- Cognitive - can be changed by providing some factual or data information
- Affective - can be changed by modifying emotions of an individual

(3)

Q10. It is commonly accepted that: "don't promise when you are happy, don't answer when you are angry, and don't decide when you are sad". What is the essence of this statement for a working civil servant? (150 Words) (10 Marks)

The statement reflects the impact of emotions on rational decisions. Emotions runs contrary to the rational decisions as they don't allow the individual to think in a rational manner based on reality.

Emotions leads to hasty decisions which can be influenced by particular values, prejudices and perceptions.

In civil services, decisions must be taken in objective and rational manner. Decisions must be unbiased, value-neutral and in line with moral conscience as well as collective conscience i.e. law of the land.

Remarks

↓  
Minimize your such deliberate mistakes



However, concept of Intellect  
Emotional intelligence, ensures that  
intelligence in emotions can make  
its emotions play a positive  
role in decision making.

- It will ensure that emotions  
and rationality go hand in  
hand in making decisions

Discuss more functions of EI  
in this regard:

3

Q11. What is the difference between rational intelligence and emotional intelligence? Why is it important to have a blend of the two while taking a decision on an issue at personal or social level? (150 Words) (10 Marks)

Rational intelligence <sup>(R.I)</sup> is the ability of an individual in field work efficiently as per the set rules and guidelines of the society or <sup>any</sup> discipline.

Avoid it Emotional intelligence <sup>(E.I)</sup> is the ability to control, manage and regulate emotions of oneself or others.

Rational intelligence ~~is~~ reflects person's ability in rational field like science, mathematics where Emotional intelligence shows ability to handle emotions and taking decision in unbiased and objective manner.

~~It is~~ Galeman in his experiment notices that 80% of success

Remarks

in working environment is due to  
EQ and 20% due to IQ

At social level

- EI helps RI being more effective  
in the present environment

- EI increases the ability to concentrate  
of rational intelligence

- EI removes ~~an~~ barrier in taking  
rational decisions

- EI makes rational intelligence more  
aligned with the other's expectation

Avoid it  
At personal level

- EI helps to align rational intelligence  
with personal life

- It reduces gap between intelligence  
possessed by one and by other,  
reducing the conflicts at personal  
level.

- EI ensures that RI has positive  
impact on society as well as family

Substan-  
tiate  
your  
view  
with  
example

3½

Good  
but  
not  
required  
here

Remarks

Q12. Imagine you are asked to assist with college-wide campaign to increase seat-belt use. How would you create a persuasive message for the college students?

(150 Words) (10 Marks)

Persuasive message to increase seat belt use:-

- (1) To make impact on cognitive component of attitude, benefits of seat belts must be highlighted (10), i.e. how it can prevent lives in case of accident
- (2) For affective component to be changed, a sense of fear must be generated, therefore, number of deaths due to accidents must be highlighted.
- (3) Benefits of seat-belt use, must be projected with views of any credible source like traffic police
- (4) Experiences of individual whose life is saved due to seat belt could be highlighted
- (5) Awareness about the traffic rules and regulations and

Remarks

punishments can be highlighted -

(E) Rewards to those who come to college with seat belts. For eg - they may be welcomed with flowers (Done in NCR as well).

(F) Highlighting the names of those not wearing the seat belts "Naming and Shaming"

→ Bring out more numbers of persuasive

(3)

Remarks



Q13. 'Emotions are not hurdles but are facilitators and help to become a very beautiful person'.  
Elaborate. (150 Words) (10 Marks)

*Remarks*

*Remarks*

Q14. An attitude of contentment is an antidote to the tendency of consumerism. Do you agree with this idea of contentment? Substantiate. (150 Words) (10 Marks)

Contentment is the sense of fulfillment or accomplishment. Rising tendency of consumerism in the globalised world, seems to have no limits. In this regard, contentment is seen as antidote to it. because:-

- Contentment would help in controlling desires and regulate them which would control tendency of consumerism
- Attitude of contentment may lead to negative attitude towards consumerism
- Consumerism is more of an attitudinal issue, which can be controlled by an attitude opposite to it

however, permanent change can only come, if there is attitude

Remarks

Transformation in values and beliefs  
of an ind individuals

This, attitude of contentment  
must be accompanied by re-socialization  
where values of individuals are  
not driven by consumerism.

They need to differentiate  
between want & need.

2½

Not  
to use  
this  
space

Remarks

Q15. "For a public servant there is no black-and-white situation, but his reactions or responses are good or bad-whether s/he reacts negative or responds positive to the situation is, therefore, more important." Explain and answer the following questions:

- (a) What is the difference between reacting and responding?
- (b) Are Confusion and Dilemma the natural routes to understand a situation and find solution or obstacles?
- (75 Words Each) (5×2=10 Marks)

*Remarks*



*Remarks*

## SECTION - B

Q16. Due to fall in agricultural productivity and faulty procurement policy, a marginal family head has committed suicide and left his family and two children, daughter (12 years) and son (8 years). They shifted to nearby city in search of work and ended up living in a slum. Both children had to leave their studies and mother went searching for some household work. Finally she is a maid at your home. She works at your personal residence. One day she felt ill and ask her daughter to continue in place of her. Your wife is an IAS officer and quite busy. She does not have time to take care of old in-laws who needs constant care. Though there is a nurse to take care of them but there is a need of help in small household works also. So she gave consent to daughter of maid to continue in place of her. As she fears that your family may engage someone else and she will loose livelihood opportunity. When you raised the concern, she replied that this is matter of few weeks only, and also saying no will bring them on street. As in such a metro city one cannot survive without work, everything has a cost. You are Mayor of the city.

- (a) What are the ethical dilemmas related to it?
- (b) Your wife is in support of her placement as domestic worker as it will help her in balancing household and work responsibilities. Do you find her justification right?
- (c) How will you persuade her to change her decision? (250 Words) (20 Marks)

The case highlights the issue of children as domestic workers, which is often seen as an option to balance professional and household life.

(a) Ethical dilemmas

- (1) Whether to allow child (daughter) to manage household work or consider it unethical.
- (2) Managing household work may disturb wife's career or professional role.
- (3) No alternate source with the maid to earn, so employing any other maid may lead to financial hardships.

Remarks

Explain your  
each dilemma  
brief

(4) Compassion towards maid and understanding her as she is temporarily ill or not allowing daughter to work

(5) Financial hardship or education of children

(b) (But) Employing child under 18 years of age is prohibited under Child Labour Act, 2016.. But at the same

wife's justification seems to be logical and it reflects the gender based occupation segregation in the society.

However, it will be unethical on my behalf to go against collective consciousness of a society which is reflected in the Constitution (Article 24) as well as law of the land.

(c) The wife must be persuaded to change the decision:-

(ii) Demitization - she must be made aware of the age of the children which is meant for education not for labour

(2)

It  
14 years

Nothing  
can  
justify  
illegal  
act.

(2)

(2) She must be given the example that if they would have been our own children, what she would have preferred? This would create cognitive dissonance and would lead to change in her decision.

(3) She must be made aware of law of land and punishments that can result from employing the children.

(4) Assuring her to my help in household work in case, not alternative or no other maid is arranged.

Along with persuading the wife, it must be ensured that children get proper education and maid's economic hardship can be taken care of by availing benefits from some government schemes like Rashtriya Swasthya Bima Yojana.

Remarks



Q17. You are a head of the IT department in government office. Due to the launch of Digital India programme, the work pressure has increased tremendously but you have poor manpower to handle the situation so you can either reduce the level of challenges to something more manageable or increase level of skill. But reducing the level of challenges is infeasible as you can't mould the outer circumstances. Hence, how can you improve the level of skill? How will you make sure that your colleagues accept the changes wholeheartedly? (250 Words) (20 Marks)

Digital India programme which aims to integrate government services with Information technology is expected to increase work pressure on IT department. The case highlights the similar issue in a government office.

Due to shortage of manpower, there is need to improve the skills which is possible in following ways:-

(1) Proper training → Proper training sessions must be organized to equip the persons with more technical skills to handle issues like cyberattacks.

(2) Increasing ~~Research~~ emotional intelligence along with General skills is also important to handle work pressure.

As Coleman said, 80% of work efficiency depends on E.Q.

Remarks

Not to use  
this space



- (3) Integration of work with other departments to understand the complexities in the work.
- (4) Increasing coordination among the team members so that they learn from each other.
- (5) Using skill development/awards and funds can be arranged from government schemes and request for the same must be made to competent authority.

But despite of proper training, it is important that colleagues accept the changes. To ensure this :-

- (1) Rewards and punishments can be related to the work.
- (2) Attitudinal change - so that they develop positive attitude towards digital India. For this, benefits of introducing digitalization must be

Remarks

highlighted giving example of developed countries.

(3) Conformity plays a crucial role, where peer pressure influence the attitude of the persons. Thus, attitude change of major group ~~can~~ can be focussed upon.

(4) Attitudinal change of few people who have influence over the other colleagues.

(5) Highlighting & benefits of best practices like land record digitization of Telangana, Bhimashah portal (Rajasthan)

However, at the same time, it must be ensured that, people don't get overburdened. This would be against professional ethics and can disturb work culture:

In that ~~sc~~ scenario, request for additional manpower can be made to government department concerned.

9/2

Good approach

Q18. Due to the contemporary developments in the information technology and convergence, the accesses of adults and children to media including variety of entertainment have increased. The children have impressionable minds and the quality of entertainment would have a bearing on them even when they grow adults. One moderately rich family has two children who have given mobile phones to their children with internet connection so that they can complement their studies with huge amount of information and aids available on the internet. Father encourage children to 'grow with the technology of their times' and rather than 'forcing discipline' on them. However, there is also misuse of information technology. The students are engaging in many undesirable activities outside the school, especially their exposure to many computer games (Blue Whale Challenge, Dead Space 2, Mortal Kombat, Medal of Honour, Call of Duty Black OPS, New Vegas etc.), which are known to be fatal and addictive, impinging on their education and value systems.

Answer the following questions:

- What steps parents can take to stop such new and pervasive kind of menace due to the unrestricted use of the computers and mobile phones?
  - What is the importance of "forced discipline" in this case?
  - How can discipline be sustained for a long time without discontent of the subjects?
- (250 Words) (20 Marks)

The case highlights the increasing negative impact on the children, which is leading pathological activities and ultimately suicide like suicides.

(a) Steps to be taken by parents

To ensure ~~balance~~ that technology is used for beneficial and not be misused, proper vigil on the children is essential by the parents.

Remarks

(2) Children must be made aware of the negative impacts of the children. They must be sensitized th towards the negative impacts of games like Blue whale challenge and soon.

(3) Emotional intelligence plays a crucial role in handling ambiguous situations. Parents must be able to understand the emotions, which a their child is undergoing for eg - depression before Blue whale suicide

(4) Rewards for appropriately using the technology, can be material or non-material

(5) Ensuring there is no negative influence of peer pressure Avoid it

(6) Forced discipline always has a short term influence in comparison to persuasion. Attitudinal change is more important than just controlling behaviour coercively. Better discuss what is asked only.

(7) Educating children about the pros and cons of technology

Remarks

is asked only.

3



can lead to change in their value system and ultimately both attitudes

(C) To sustain discipline for long term without discontent, persuasion plays important role.

Persuasion is an act of changing the both attitude of intended person in a desired manner. It is possible through :-

(1) Observational Learning - ensuring the child that she learns by observing others. It is how misusing can lead to disaster or and using technology some students are achieving success.

(2) Ensuring Obedience :- Children obey the commands of parents in this respect

(3) Rewards and punishment

Role of parents and school is crucial in developing attitude of a children about particular thing. Thus, it must ensure that children

Remarks

develop positive attitude towards desirable acts.  
Not allowed to use this space.



Q19. You are professor as well as a social activist. There is an educated and well employed couple in your vicinity who often fight on their personal issues. One day they started fighting as usual, starting from arguments, turning loud, slamming doors and finally the male partner resorting to physical violence, the cry of wife and children started coming out. People come out, but do not dare to go to them citing that it is their personal matter, so any interference would be unethical and uncalled for. Answer the following questions based on the above case:

- Would you agree to be a bystander on the advice of the people that it is a personal matter of the couple? Give reasons.
- Suppose you go to the flat of the couple and enquire what is wrong but the male member insists that they be left on their own as it is their personal matter and you should mind your own business. What would be your reaction?
- Can police help in curbing this social malady by using legal authority and provisions?
- What is your moral and ethical locus standi on intervention of neighbours to stop the domestic violence?

(250 Words) (20 Marks)

~~Values~~ This case highlights the increasing incidents of domestic violence in the society, which is hampering the social fabric of the society.

Values involved:-

- Compassion towards lady and her children
- Ensuring individual's privacy
- Courage to stand by one's conscience and take ethical decision

(a) This incident can't be ignored and taken as a personal matter, because these cases reflect male adult domination.

Remarks

Avoid it.

in (the family) and make the other members voiceless.

2) Also not taking any action would lead to cognitive dissonance in (my mind) thus, I would show moral courage to stand by my conviction

(b) In case male member asks for not interfering he needs to be persuaded and here emotional intelligence plays a crucial role. Anger must not be answered by anger.

Need quote anyone here

As Gandhi says "An eye for an eye would make the whole world blind", so aggression can be handled by calmness.

However, mild fear appeal can be given, so that male member pays attention to the my concern and opinion.

2) For this, he must be told about strict provision of Domestic Violence Act, 2005

Remarks

(c) Police action has external locus of control which leads to temporary change rather than permanent transformation. .. Action of police, has important role in providing punishment to miscreants and persuasion is

always preferable than coercion.  
 Police can control behaviour, but it is important to change the attitude in the desired manner. What is that?

(d) My Moral and ethical locus standi.  
Domestic violence can't be said as personal matter, as it can have negative impact on children at home as well in neighbouring areas. It is often seen that parents indulged in domestic violence, have their children behaving in a pathological way.

- My conscience in this case would share my actions - and any discrepancy between them would lead to dissonance.

Remarks

Thus, it is my moral duty to intervene in the issue.  
 Do not use this space.

Q20. There was a residential school situated in the remote part of the country in which approximately 250 class IXth and Xth level boys used to study and stay. School principal had his residence in the school premises only. The principal used to attend and participate in the daily morning prayers and take his two meals along with students. He was a kind hearted and empathetic person who used to provide also the moral education. The students liked and admired him because not only he preached, he used to set personal examples.

On the basis of above, answer the following questions:

- (a) What could be contribution of school principal in attitude formation of the students?  
 (b) If one of the students gets into civil services at a later stage, what impact and influence does the school will make on his attitude and behaviour?

(250 Words) (20 Marks)

The act of - principal engaging in the morning prayers and taking meals along with children, is surely an ~~an~~ example for the children which could have important role in attitude formation of children :-

Contribution

- (1) It would bridge the gap ~~between~~ of being superior and inferior between children and principal. Thus, it would develop positive attitude towards learning from principal.
- (2) Attitude based on tolerance would be developed as there is no distinction of class, caste, race etc.

Remarks



- (3) It would impact the affective component of children and would increase their emotions of love, affection towards their partners.
- (4) On the behavioural component, it would ~~start~~ emphasize that children are behaving objectively with others.
- (5) Role model impacts the attitude formation, he himself would become the role model for the children.
- (6) Repeating the incidents of being together, reinforces the positive attitude in the mind (of people) as seen in Pavlovian conditioning.

Not a correct expression

(b) Attitude formation in the childhood has long lasting impact on the behaviour of child and can be seen in case one becomes civil services.

(c) - It would lead to tolerant behaviour

Remarks

↓  
What is this?



towards the society and would lead to communal harmony.

- Bridging the gap between civil servant and citizens would increase people's participation and trust in the administration.

Good but such expression is not desirable  
 - (It would) enhance social capital and fruits could be seen in accepting civil servant's opinion in case of being ambivalent.

- Moral education by the principal would lead to moral conviction and moral courage in the civil servant.

It would increase the virtue of compassion and empathy towards the society at large.

Thus, attitude formation in the childhood plays crucial role in the life of a civil servant.

8½

Remarks